CALDERA
SPRINGS

WIFI PASSWORD: 5415931000

The internet connection for this home is encrypted for security. The network name is the street address of the home or cabin.

Troubleshooting Tips:

- Verify your modem has power. If it doesn't, plug it back in or try a different outlet. The modem is usually located on the first floor, in the cabinet near the living room television.
- Make sure that the cable connection located on the back of your modem is plugged in tightly.
- Unplug the modem for one minute and then plug it back in. (Wait five minutes for reboot).
- If one device is able to connect, yet others are not, this typically indicates that the challenge is with the device itself.

Check Out Procedure - Check out is at 10:00 am or earlier to allow housekeeping time to prepare for the next guest.

- Please load and start the dishwasher.
- Take all garbage to the exterior enclosure on the side of the home or through the garage.
- Please make sure the thermostat is set to 55 degrees and programmed to HEAT/AUTO.
- Please return all furnishings to their original position.
- Please collect all personal belongings. Double-check the drawers, closets, washer/dryer, and outside areas.

When Departing

- Press any button to lock the door.
- Please ensure the door is locked, then enter 123456 and press (✓ or ✱). This will inform us that you have left the property.

Heat/Air Conditioning - You will find the thermostat on a nearby wall. The temperature can be adjusted to your comfort level. Please refrain from setting the air conditioning below 70 degrees. Setting the temperature below 70 degrees will not make the home cool any faster or make it any cooler in the home. However, it may cause the system to freeze up and become nonfunctioning.

Accessing Caldera Springs Amenities - Hanging on the wall, usually in the laundry or mudroom, are rental ID passes that guests are required to bring with them to gain exclusive access to Caldera Springs amenities. Exclusive Resort Guest Access includes: Access to the Forest House, Access to the Quarry Pool and Fitness Center, Seasonal access to the Caldera

Links 9-hole golf course, Seasonal access to Caldera Springs community tennis and pickleball courts, Seasonal access to Caldera Springs courtesy cruiser bikes, and Seasonal access to Caldera Springs marina. Please make sure the cards are put back prior to departure. Guests will be charged $100 per card for any lost or missing cards.

Garbage - The garbage receptacle is located in an exterior enclosure on the side of your home or through a door in the garage. The disposal company picks up weekly, on Thursdays, in Caldera Springs. You do not need to take the receptacles to the street. The disposal company will collect the receptacle directly from the enclosure.

Recycling- Recycling availability varies by home.
If your vacation home has a recycling bin, please use it for accepted recyclable items only.
If your home does not have a recycling bin, there is no curbside recycling service available.
Guests who wish to recycle may take their recyclable items to:
La Pine Transfer Station
54580 Highway 97
La Pine, OR
Approximately 8 miles south of Sunriver
Hours: Monday–Saturday, 8:00 a.m.–4:00 p.m.
If you choose not to use the transfer station, please dispose of all waste, including recyclable items, in the provided trash containers.

Hot Tub - If your vacation rental has a hot tub, a key has been provided for access. This key will be located on the kitchen counter or dining room table and will be attached to a big blue tag. Spa keys should be returned to the same location upon departure. A $20 charge will be incurred for lost or missing spa keys.

Barbecue - A gas grill has been provided for your convenience. Please remember to turn off the gas supply valve at the wall or on the propane tank when you are finished using the grill. Should you need your propane tank refilled during your visit, please contact the Front Desk via text (541)-444-0043 or by calling (541)-593-1000.

Fireplace - Gas fireplaces have a switch on the unit or on a nearby wall.

- Firewood and fire-starting supplies have been provided for any wood-burning fireplace. Please make sure the damper is OPEN before starting a fire. Additional firewood is available in the garage.
- Outside Fireplaces: Most outside fireplaces need the gas/propane line turned on and then a match or lighter to start the flame. To turn on the gas supply line, you may need a long metal key that goes into the fireplace, which is located in the kitchen. Please return the key to the drawer.

Television - All televisions in your vacation property are connected to live TV channels. • Watch Live TV: Use the Bend Broadband cable remote and press power to turn on the cable

box and TV. Make sure both the cable box and TV are on. If nothing appears, you may need to switch to the correct input by pressing the source/input button on the remote or the actual television. Some homes may access live TV through Hulu or YouTube TV.

- Smart TV: If your home comes with any Smart TV features, such as Netflix, Hulu, etc. You can use the TV remote to control these options. Make sure you are on the correct input and log out of anything you use.
- Watch DVD: If your vacation property has a DVD player, make sure the HDMI cord is plugged in from the DVD player to the TV, both devices are on, and the TV is on the right input.

Maintenance, Guest Services, and Shuttle Requests - If you need further assistance during your stay, please contact the Front Desk via text (541)-444-0043 or by calling (541)-593-1000.